

Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9
Buckingham Row
Brick Kiln Lane
Wigan
WN1 1XX

Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI/2024/10265

Date Received: 4th November 2024

Response Due: 2nd December 2024

Date: 29th November 2024

Dear Sir/Madam

With reference to your request for information received on 4th November 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

Under the FOI Act, I would like to request the number of operations cancelled by the trust for non-clinical reasons in each financial year between 2018/19 and the latest available data in 2024/25 broken down by reason for cancellation.

This may include, but not be limited to: Capacity issues, emergencies, staff shortages, clinical need, patient request, equipment failure or administrative error.

	18/19	19/20	20/21	21/22	22/23	23/24	24/25 *up to Oct-24
EMERGENCY / URGENT CASE TOOK PRIORITY	947	889	220	656	874	1320	685
HOSPITAL CANCELLATION BY CONSULTANT	646	563	303	518	850	1197	551
CONSULTANT / SURGEON UNAVAILABLE	700	722	257	561	636	1008	483
OPERATION BROUGHT FORWARD	1096	822	151	294	529	834	588
CRITICAL INCIDENT	0	1486	723	603	298	22	< 5
ADMINISTRATIVE ERROR	277	349	174	319	559	804	512
INDUSTRIAL ACTION	< 5	< 5	< 5	0	266	670	8
MANAGEMENT INSTRUCTIONS	92	201	70	82	129	249	102
EQUIPMENT UNAVAILABLE / FAILURE	96	169	44	81	188	200	116

THEATRE CLOSED / SESSION CANCELLED	105	57	25	99	114	226	80
OPERATION NOT NEEDED / NECESSARY	41	56	67	72	124	188	120
THEATRE STAFF UNAVAILABLE	43	45	22	237	26	24	38
MEDICAL STAFF SHORTAGE	64	42	43	95	72	75	35
BED SHORTAGE	73	61	6	48	157	30	7
PATIENT ALREADY INPATIENT	40	30	25	51	67	72	36
ANAESTHETIST UNAVAILABLE	51	67	< 5	49	26	37	37
NO CRITICAL CARE / ICU BEDS	41	23	< 5	11	21	8	< 5
HC-INTERPRETER SERVICE UNAVAIL	0	0	< 5	12	31	40	13
NURSING SHORTAGE	11	22	< 5	15	27	5	< 5
BANK HOLIDAY	0	0	0	0	54	< 5	< 5
ADVERSE WEATHER CONDITIONS	< 5	< 5	0	< 5	< 5	< 5	< 5
CANCELLED BY G.P. BEFORE DAY	0	< 5	0	< 5	< 5	< 5	< 5
NOT RECEIVED LETTER	< 5	< 5	< 5	< 5	< 5	< 5	< 5
MISSING CASENOTES	< 5	0	0	0	0	0	< 5

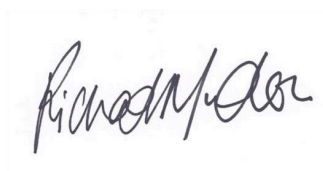
The Trust has a standard procedure of not releasing information when the data involved is less than 5. This is because we feel that such low numbers could make the individuals involved identifiable and therefore may cause undue harm and distress.

To disclose this information would:

- a) Contravene the Data Protection Act principles in that it would amount to unfair and possibly unlawful processing, as there was a legitimate expectation by the third parties that this information would remain confidential, and
- b) Disclosure may cause damage or distress to the individual(s) involved, and that damage or distress would be unwarranted (section 10 of the DPA).

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Richard Mundon
Director of Strategy and Planning

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111