

NHS Foundation Trust

Information Governance Department

Suite 9 Buckingham Row Brick Kiln Lane Wigan WN1 1XX

Email: foi@wwl.nhs.uk Web: www.wwl.nhs.uk

Ref: FOI/2024/10169

Date Received: 4th October 2024

Response Due: 1st November 2024

Date: 18th October 2024

Dear Sir/Madam

With reference to your request for information received on 4th October 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

- 1. The amount during each calendar year for each of the last five years your trust has lost to fraud and scams. This would include the year to date as one of those five years.
- 2. For each fraud or scam of more than £500 the nature of the fraud or scam, particularly:
 - a. The date the money was lost
 - b. How much was lost
 - c. How the money was lost the precise methodology the scammers used
 - d. What efforts were made to reclaim the lost funds
 - e. How successful those efforts were.
 - f. Who the perpetrator was, if that is known $_{\mbox{\scriptsize N/A}}$

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

Tabitha Gardner
Chief Finance Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire, SK9 5AF

Helpline number: 0303 123 111