

**NHS Foundation Trust** 

**Information Governance Department** 

**Buckingham Row** Brick Kiln Lane Wigan WN1 1XX

Email: foi@wwl.nhs.uk Web: www.wwl.nhs.uk

Ref: FOI/2024/10183

Date Received: 8th October 2024

Response Due: 5th November 2024

Date: 28th October 2024

## Dear Sir/Madam

With reference to your request for information received on 8th October 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

1. Please confirm whether the trust delivers its own physiotherapy services, or whether these are provided by a third-party organisation.

The Trust delivers its own Physiotherapy service.

- 2. If they are provided by a third-party organisation, please provide the name of the organisation. N/A.
- 3. If they are provided within the trust, please provide the name of the individual who leads on this service, and their email address.

Lesley Hadley.

The Trust does not routinely give out email addresses and direct telephone numbers of staff members, as large numbers of unsolicited emails/telephone calls, could cause disruption by blocking email accounts/telephone lines thus preventing true work-related emails/calls from being delivered. However, any of the above staff can be contacted via main switchboard on 01942 244000.

4. Who is the Health Inequalities Lead or if there isn't one in post, who holds responsibility for **Health Inequality?** 

The Trust does not have a particular post for a Health Inequalities Lead but we do have an Incluson and Diversity Service Lead who will hold this responsibility. However, we are unable to release the names of staff that are NOT in a public facing role and are below AfC Band 8a.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

Hazel Hendriksen

dede.

Divisional Director of Operations for Specialist Services

## PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire, SK9 5AF

Helpline number: 0303 123 111