



Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9

Buckingham Row

Brick Kiln Lane

Wigan

WN1 1XX

Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI/2024/10187

Date Received: 9th October 2024

Response Due: 6th November 2024

Date: 31st October 2024

Dear Sir/Madam

With reference to your request for information received on 9th October 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold part of the information you have requested. A response to each part of your request is provided below.

In your request you asked:

1. Your trust's full policy on providing adult containment products for patients suffering with incontinence

The Trust does not have a policy on providing adult containment products.

2. If your trust has a prescription limit (I.e three absorption pads per day) and if so, details of that limit

The Trust does not have a prescription limit.

3. The total cost spent by the trust on containment products for 2023/2024 (April 1 – March 31)

£666,769 + VAT for 2023/24.

4. How many complaints you have had regarding adult containment products/prescriptions since January 1 2023.

This information is not centrally recorded as the Trust cannot run the sub-subject to identify the specific information requested. The Trust would be required to go through every individual Datix recorded to establish the number of complaints we have received regarding adult containment products/prescription.

a. For each complaint, please disclose a detailed summary of that complaint (I.e 'A relative complaint that her elderly father has not been given enough absorption pads and has since soiled himself) – please redact anything such as names/addresses that would prohibit disclosure.

N/A.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'T. Gardner', on a light-colored background.

Tabitha Gardner
Chief Finance Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111