

NHS Foundation Trust

Trust Headquarters
Chief Nurse

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Ref: FOI/2024/10207

Date Received: 16th October 2024

Response Due: 13th November 2024

Date: 28th October 2024

Dear Sir/Madam

With reference to your request for information received on 16th October 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

- 1. All of the monthly data submitted for the Trust through the Nursing, Midwifery and Care Staff Staffing Fill Rate (NStf_Fil) Indicator Return for the period 01 Jan 2023 to present (or if not available, to the most recent month for which data is available). This should include monthly average data on the fill rate for nursing and care staff, broken down by ward, with category labels for organisation, site and specialty. (An example of this data being released in this exact format for a previous year is here: FOI UNIFY safe staffing data GOV.UK (www.gov.uk).)
- 2. In the same format as part (a), data on the monthly average of Daily Required Care Hours Per Patient Day (CHPPD) vs. monthly average of Daily Actual CHPPD. (Identical to the format in Part (a), I am seeking monthly data broken down to ward level.)
- 3. In the same format as part (a), monthly ward-level data on the percentage of shifts where staffing fell below agreed levels and triggered a Red rating, and percentage of shifts which were triggered Red and stayed Red.
- 4. In the same format as part (a), monthly ward-level data on average nurse to patient ratios.

A search for the information has now been completed within the Trust the information is exempt. under Section 21 of the FOIA as it is reasonably accessible to you, and I am pleased to inform you that you can access it via the following link: https://www.wwl.nhs.uk/quality-safety-and-experience Please select "Safe Staffing" and the January 2023 – August 2024 reports will appear. Select each report individually to download the submission file.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

Kevin Parker-Evans MBA, FCMI, CMgr. RN Dip HE

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Chief Nursing Officer & Director of Infection Prevention and Control

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire, SK9 5AF

Helpline number: 0303 123 111