



# Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

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Ref: FOI/2023/8758

Date Received: 17<sup>th</sup> March 2023

Response Due: 16<sup>th</sup> April 2023

Date: 4<sup>th</sup> April 2023

Dear Sir/Madam

You asked:

- 1. Does your organisation procure Non-Emergency Patient Transport (NEPTS) contracts and if not please provide contact details of the organisation that does procure NEPTS on behalf of your organisation?**

Yes.

- 2. What date is/was your current NEPTS contract due to end (outside of any available extension periods) and what extension periods are available?**

30/06/2023.

- 3. For how many years was the NEPTS contracted awarded?**

1 year.

- 4. Which organisation was awarded the NEPTS contract?**

Medical Response Services

- 5. What was the total value of the awarded NEPTS contract excluding any extension periods?**

£100k

6. What was the additional spend on NEPTS over and above the awarded contracted value for the year to December 31<sup>st</sup>, 2022? Please confirm the split of this overspend by provider.

Spend Jan 22-Dec 22

	Total	Contract	Overspend
Mersey Medical	144,660		-144,660
Medical response	221,924	100,000	-121,924
	366,584	100,000	-266,584

7. What has been, both in terms of numbers and %, the two largest KPI failure(s) of the NEPTS contract for the year to December 31<sup>st</sup> 2022?

There have been no KPI failures.

8. Does your organisation use taxis to transport NEPTS patients.

Yes,

9. Does your organisation have contracts with taxi companies that are longer than 6 months and if so please provide names of these taxi companies?

Yes Bluestar, Avacab and JR Taxi's.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 28 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Tabitha Gardner  
Chief Finance Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

Helpline number: 0303 123 111