



# Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

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Ref: FOI/2023/8805

Date Received: 4<sup>th</sup> April 2023

Response Due: 5<sup>th</sup> May 2023

Date: 12<sup>th</sup> April 2023

Dear Sir/Madam

You asked:

- 1. Has the Trust recently reduced or has any plans to reduce the number of traditional parking meters (pay-and-display) machines which accept cash?**

The Trust is actively seeking to implement new pay and display machines that accept cards across all sites.

- 2. If the answer to the first question is yes, how many has it removed (or how many does it plan to removed)?**

The plan is to have all pay and display machines replaced to facilitate use of cards.

- 3. What alternative methods will visitors and patients have in terms of paying for parking – please name any apps if relevant.**

All sites have a general office, where change can be provided, and security personnel on site are able to assist where required.

- 4. Has the hospital made any other changes (or does it plan to)– ie switched from accepting cash for parking to cashless etc.**

No additional plans at present.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 28 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'T. Gardner', is placed over a light-colored rectangular background.

Tabitha Gardner  
Chief Finance Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

Helpline number: 0303 123 111