

Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department
Suite 9
Buckingham Row
Brick Kiln Lane
Wigan
WN1 1XX

Email: foi@wwl.nhs.uk
Web: www.wwl.nhs.uk

Ref: FOI/2023/9067

Date Received: 19/07/2023

Response Due: 16/08/2023

Date: 9/8/2023

Dear Sir/Madam

You asked:

I am writing to request information relating to 'Yellow Cards' and 'Red Cards' given to patients, which deny them treatment.

- **Documents relating to Red and Yellow Card policies which can be used to exclude patients from treatment.**
- **From January 2013 to the most recent available data:**
 - **The number of Yellow Cards and Red Cards issued per month.**
 - **If these are separated by hospital/service (if the trust runs several), can you please indicate what service patients have received a card at or where the card applies.**
 - **I would like this information presented as an Excel spreadsheet.**

The Trust does not use a Red and Yellow Card policy.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Rabina Tindale
Chief Nurse & DIPC

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111