



Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9

Buckingham Row

Brick Kiln Lane

Wigan

WN1 1XX

Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI/2023/9085

Date Received: 26th July 2023

Response Due: 23rd August 2023

Date: 17th August 2023

Dear Sir/Madam

You asked:

- 1) **The number of patients waiting for a follow up appointment in your trust that were not captured in the official Referral to Treatment monthly statistics in the following months: May 2019, May 2022 and May 2023.**
- 2) **Please break this information down by:**
 - a. **Treatment function.**
 - b. **Month and year patients were placed on a follow up appointment list.**
 - c. **Month and year of due date for patients to be seen. If due dates are not in place, please state this by volume.**

The Trust is unable to provide this data as it is not recorded centrally, if recorded it would be held within individual case notes. As case notes are for the care and treatment of patients, we do not request staff to interrogate them in order to collate the information required to respond to Freedom of Information requests.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

Desai.P.H

Paritosh Desai
Divisional Director of Operations & Performance (Medicine)

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111