



Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department
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Wigan
WN1 1XX

Email: foi@wwl.nhs.uk
Web: www.wwl.nhs.uk

Ref: FOI/2023/9094

Date Received: 28th July 2023

Response Due: 25th August 2023

Date: 23rd August 2023

Dear Sir/Madam

You asked:

1. Please provide the names of the providers of each service (on-call and elective separately please)?

Vital Radiology Services Ltd, Elective
4 Ways Healthcare Ltd, Elective
InHealth Reporting Ltd, Elective
Medica Reporting Ltd, Elective & On-call

2. Start date, duration and end date of any contracts with teleradiology providers?

Vital Radiology Services Ltd, 01/10/2022, 1 year, 30/09/2023.
4 Ways Healthcare Ltd, 17/01/2022, 2 years, 15/01/2024.
InHealth Reporting Ltd, 01/03/2022, 2 years, 28/02/2024.
Medica Reporting Ltd, 23/12/2021, 3 years, 22/12/2024.

3. Can the contract be extended and how long for?

Vital Radiology Services Ltd, No.
4 Ways Healthcare Ltd, Yes, 1 year
InHealth Reporting Ltd, Yes, 1 Year
Medica Reporting Ltd, Yes, 2 Years

4. When do you start looking at the contract before expires?

Circa 6 months

5. Which framework do you use for teleradiology services?

Shared Business Services (SBS)
North of England CPC

6. What is the usual procurement process for teleradiology services, and is it typically carried out as part of an Integrated Care System (ICS) or through the respective Trust?

Trust

7. Who deals with the procurement of contracts for teleradiology?

Contracts Manager

8. Please provide the name and contact details of the Clinical Director for Radiology

Dr Raquel Tuano-Donnelly

The Trust does not routinely give out email addresses and direct telephone numbers of staff members as a large number of unsolicited emails/telephone calls could cause disruption to work by blocking email accounts/telephone lines and thereby preventing true work-related emails/calls from being delivered. However, any of the above staff can be contacted via main switchboard on 01942 244000.

9. Please provide the name and contact details of the General Manager for Radiology

Hazel Hendriksen

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10. Please provide the name and contact details of the Service manager for Radiology

Lee Unsworth

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If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Hazel Hendriksen', with a long horizontal flourish extending to the right.

Hazel Hendriksen
Divisional Director AHP & Nursing

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111