

Information Governance Department
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Wigan
WN1 1XX

Email: foi@wwl.nhs.uk
Web: www.wwl.nhs.uk

Ref: FOI/2023/9128

Date Received: 9th August 2023

Response Due: 6th September 2023

Date: 30th August 2023

Dear Sir/Madam

You asked:

I am writing to request, under the Freedom of Information Act 2000, the following:

What was the longest a patient at one of the GP practices that fall under your Integrated Care Board waited for: (in weeks/days) In each of the following calendar years – 2018, 2019, 2020, 2021, 2022, 2023 (if available so far)?

Please note the Trust is unable to provide any data from before August 2021 as this is when the specific menopause clinics were introduced.

- 1. First appointment at the menopause clinics or services within your organization or department.**

Question 1 - Longest Wait from Referral to First Appointment	2021	2022	2023
Maximum Days Wait	328	665	691
Maximum Weeks Wait	46	95	98

- 2. First treatment for menopause symptoms (if needed).**

Question 2 - Longest Wait from Referral to First Treatment	2021	2022	2023
Maximum Days Wait	328	665	588
Maximum Weeks Wait	46	95	84

3. First treatment for menopause symptoms, following a referral from a GP or specialist.

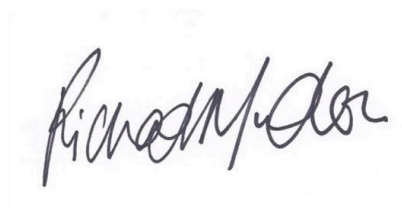
Question 3 - Longest Wait from <u>Consultant</u> Referral to First Treatment	2021	2022	2023
Maximum Days Wait	174	382	418
Maximum Weeks Wait	24	54	59

4. First specialist appointment, following a referral.

Question 4 - Longest Wait from Referral to First Appointment	2021	2022	2023
Maximum Days Wait	328	665	691
Maximum Weeks Wait	46	95	98

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Richard Mundon
Director of Strategy and Planning

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111