



# Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

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Ref: FOI/2023/8982

Date Received: 15<sup>th</sup> June 2023

Response Due: 13<sup>th</sup> July 2023

Date: 12<sup>th</sup> July 2023

Dear Sir/Madam

You asked:

- **Did the Trust (specifically the WWL Eye Unit) offer telephone appointments in lieu of face-to-face appointments for referrals (either routine or urgent) made in March 2020 (in light of the Covid-19 pandemic)?**

No.

- **Did the Trust (specifically the WWL Eye Unit) prescribe pressure (IOP) lowering medication to patients who had been routinely referred for suspected glaucoma during this time?**

No.

- **If so, what criteria needed to be met for this treatment pathway to be taken?**

N/A.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Hazel Hendriksen  
Divisional Director of Operations for Specialist Services

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

Helpline number: 0303 123 111