

Ref: FOI/2023/8992

Date Received: 22<sup>nd</sup> June 2023

Response Due: 26<sup>th</sup> July 2023

Date: 13<sup>th</sup> July 2023

Dear Sir/Madam

You asked:

**EOS / EOL Networking Equipment**

**1a. What EOS (end of support) or EOL (end of life) networking equipment do you have in your IT estate?**

Please see refusal notice below.

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**Network Lifecycle**

**2a. Have you conducted a network refresh in the past 36 months?**

Yes

**2b. If so with which area? (eg Data Centre, Enterprise Networking, Wi-Fi, Security, Collaboration)**

Data Centre, Wi-Fi, Security, Enterprise Networking, Collaboration.

**2c. Which vendor/technology solution was chosen?**

Please see refusal notice below.

**2d. Which reseller/partner delivered the solution?**

Mixed.

**2e. Who maintains the solution?**

Please see refusal notice below.

**2f. When does the maintenance contract expire/renewal date?**

IT Health – October 2024

Softcat – March 2025

Telecoms – Dec 2024

WIFI – April 2025

TNP – March 2025

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Have you conducted a POC (proof of concept) in the last 12 months for any of the below technology areas?

**3a. Data centre (yes/no)**

No.

**3b. Enterprise networking (yes/no)**

Yes.

**3c. Wi-Fi (yes/no)**

Yes.

**3d. Security (yes/no)**

No.

**3e. Collaboration/Microsoft Telephony (calling plan/operator connect/direct routing (yes/no)**

No.

**3f. Network monitoring (yes/no)**

No.

**3g. Which vendor and what equipment was tested?**

Wi-Fi, Extreme Switches and Switches.

**3h. Which partner/reseller provided the POC?**

Softcat.

**3i. Was the POC successful?**

Yes.

**3j. Do you intend to use the solution in a live environment?**

Yes.

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Do you plan to refresh your network in the next 24 months for any of the below technology areas:-

**3a. Data centre (yes/no)**

No.

**3b. Enterprise networking (yes/no)**

No.

**3c. Wi-Fi (yes/no)**

No.

**3d. Security (yes/no)**

No.

**3e. Collaboration/Microsoft Telephony (yes/no)**

No.

**3f. Network monitoring (yes/no)**

No.

**3g. When do you plan to have the new solution implemented? (Specify date)**

N/A.

**3h. Have you/do you intend to go to RFX for this?**

N/A.

**3i. When do you plan to go to RFX for this?**

N/A.

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Do you have a Cisco estate for any of the below architecture, and what technology/equipment has been implemented?:-

**4a. Data centre**

Yes – ACI.

**4b. Enterprise networking**

Yes – Catalyst switches.

**4c. Wi-Fi**

Wireless LAN Controllers.

#### 4d. Security

In response to questions 1a, 2c, 2e and 4d - please see refusal notice below.

#### Refusal Notice for - Section 31 (1)(a)(g)

The information which has been withheld is exempt from disclosure under section 31(1) (g) of the Freedom of Information Act. The relevant parts of the ICO guidance on the subject (<https://ico.org.uk/media/for-organisations/documents/1207/law-enforcement-foi-section-31.pdf>) run as follows:

31. (1) Information is exempt if its disclosure under this Act would, or would be likely to, prejudice - (a) the prevention or detection of crime. (g) the exercise by any public authority of its functions for any of the purposes specified in subsection (2).

It is the view of our Information security function that disclosure of the information would prejudice our ability to resist cyber-attacks, etc. on our systems.

#### 4e. Collaboration

Yes

#### 4f. Network monitoring

Yes

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#### Cisco Support

##### 5a How are you currently supporting your Cisco estate?

Internally with support via 3<sup>rd</sup> parties.

##### 5b. Which company sells/provides you with support?

Multiple.

##### 5c. If you outsource support, for which aspects?

None.

##### 5d. How do you keep your equipment/software up to date?

Applying software/firmware updates.

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#### Cisco Partner/Reseller

##### 6a. Who is the supplier/reseller for Cisco hardware/software?

Multiple.

##### 6b. Do you have a preferred supplier agreement for Cisco hardware/software?

No.

##### 6c. When do these supplier agreements expire?

N/A.

##### 6d. How long has the current supplier relationship existed?

Multiple agreements.

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#### Cisco Enterprise Agreement (EA)

##### 7a. Do you have a Cisco (EA)?

No.

##### 7b. When is your (EA) contract expiry/renewal date?

N/A.

##### 7c. Who provides/resells your Cisco (EA)?

N/A.

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**Do you have an HP/Aruba estate for any of the below architectures, and what technology/equipment has been implemented?**

**8a. Data centre**

No.

**8b. Enterprise networking**

No.

**8c. Wi-Fi**

Yes.

**8d. Security**

No.

**8e. Collaboration**

No.

**8f. Network monitoring**

No.

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**HP/Aruba Support**

**9a How are you currently supporting your HP/Aruba estate?**

Maintenance.

**9b. Which company sells/provides you with support?**

Softcat.

**9c. If you outsource support, for which aspects?**

None.

**9d. How do you keep your equipment/software up to date?**

Aruba Central Platform.

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**HP/Aruba Partner/Reseller**

**10a. Who is the supplier/reseller for HP/Aruba hardware/software?**

Softcat.

**10b. Do you have a preferred supplier agreement for HP/Aruba hardware/software?**

No.

**10c. When do these supplier agreements expire?**

Unknown.

**10d. How long has the current supplier relationship existed?**

Unknown.

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**HP/Aruba Enterprise Agreement (EA)**

**11a. Do you have an HP/Aruba (EA)?**

No.

**11b. When is your (EA) contract expiry/renewal date?**

N/A.

**11c. Who provides/resells your HP/Aruba (EA)?**

N/A.

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**Telephony**

**12a. Do you have ISDN Lines? – Supplier, quantity (lines), contractual position**

No.

**12b. Do you have PSTN Lines? – Supplier, quantity (lines), contractual position.**

BT lines, Audit in process.

**12c. Do you have SIP Channels? - Supplier, quantity (channels), contractual position.**  
SIP with BT, 248 channels, migrating to new system.

**12d. Have you started/completed projects to prepare for the PSTN switch-off?**  
Currently in process.

**12e. Which technology partner assisted in your PSTN switch-off readiness project?**  
Currently BT.

**12f. Would you describe your organisation as entirely ready for the PSTN switch-off?**  
Ongoing project.

**12g. PBX (phone system) Make & Model (eg Avaya, Cisco, Mitel), contractual position**  
Avaya CS1K, migrating to a new platform.

**12h. Who maintains your PBX (phone system)**  
Currently BT.

**12i. How long has the relationship with the maintainer been in place?**  
Since 2009.

**12j. Are you considering or interested in Microsoft Telephony (eg Calling Plans, Direct Routing, Operator connect)?**  
No.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Malcolm Gandy  
Chief Information Officer

**PLEASE NOTE:**

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

Helpline number: 0303 123 111