



Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9

Buckingham Row

Brick Kiln Lane

Wigan

WN1 1XX

Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI/2023/9022

Date Received: 4th July 2023

Response Due: 1st August 2023

Date: 14th July 2023

Dear Sir/Madam

You asked:

Under the FOI Act please provide me with the information below. My request has been sent on Tuesday 4th July. Please confirm receipt of this request as soon as possible.

My enquiry is in association to your sexual health services at your NHS trust, not the private provider who may produce and/or process your STI postal test kits on behalf of your trust, but my enquiry is in relation to how much it costs you to produce, send out and process the tests via the private provider, well as how many tests you send out from your service. If you do not use a private provider, please ignore references to a private provider.

1. How many STI postal test kits on average do you send out a year in total from your sexual health service?

Please see redirection below.

2. What is the average amount of test kits you send out to service users from your sexual health services a day?

Please see redirection below.

3. What is the maximum amount of test kits you have sent out to service users in a day?

Please see redirection below.

4. What is the average percentage of tests that are returned?

Please see redirection below.

5. What is the range return rate of the percentage of tests that are returned?

Please see redirection below.

For example: One provider has told me, "Return rates typically range between 70% and 95% depending on the region, averaging between 75-80%."

6. How much does your STI test cost to produce, send out and process, including pathology (the cost of processing the samples)?

Please provide this data in a spreadsheet format such as excel.

We do not provide this service at the Trust, please redirect your request to:

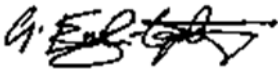
Spectrum Community Health CIC
SH.ARP (Wigan & Leigh Sexual Health Services)

Wigan – 8 Ashton Gallery, Wigan, WN1 1AS
Tel: 01942 949167

Leigh – Leigh Health Centre, Entrance C, The Avenue, Leigh, WN7 1HR
Tel: 01942 483188

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Ged English-Gallantry
Information (Data) Governance Manager

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111