



Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department
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Email: foi@wwl.nhs.uk
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Ref: FOI/2023/8893

Date Received: 12th May 2023

Response Due: 12th June 2023

Date: 12th June 2023

Dear Sir/Madam

You asked:

Under the Freedom of Information Act 2000, I would like to know:

- 1. When were staff at your trust granted access to e-rostering capabilities? Confirm specific month and year.**

Nursing October 2008, Medics A&E August 2021, Paediatrics December 2021, General Surgery February 2022 & General Medicine August 2022.

- 2. What attainment level is your NHS Trust at, as per Appendix 1 the [2020 e-rostering guidance](#), for the following staff:**

Nurses – Level 0, Level 1, Level 2, Level 3 or Level 4

Level 3

Doctors – Level 0, Level 1, Level 2, Level 3 or Level 4

Level 0

3. What were the average planned hours versus delivered hours between December 2021 – March 2023 for each NHS England Trust?

Please see spreadsheet attached.

4. Percentage of planned contracted hours

Please see spreadsheet attached.

5. Percentage of actual delivered hours per WTE per roster period (excluding doctors in training)

We cannot provide this information as we do not differentiate doctors in training on the rostering system.

6. What percentage of shifts at your trust were filled by system-generated e-roster capabilities between December 2021 – March 2023?

From the Nursing KPI's based on the In-Patient areas this is 8.3%

Medics do not have a system generated e-roster capabilities.

7. December 2021 – March 2023, how much did your trust spend on agency staff?

£16,203,042

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Tabitha Gardner
Chief Finance Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow

Cheshire, SK9 5AF

Helpline number: 0303 123 111