



Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9

Buckingham Row

Brick Kiln Lane

Wigan

WN1 1XX

Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI/2023/8902

Date Received: 16th May 2023

Response Due: 14th June 2023

Date: 12th June 2023

Dear Sir/Madam

You asked:

We would be grateful if you would please provide us with the following information, in accordance with the Freedom of Information Act 2000:

- 1. Please confirm the average waiting time for patients referred by a primary care optometrist for ophthalmic assessment at the WWL Eye Unit on a non-urgent/routine basis for suspected glaucoma after 28 March 2020;**

Our systems do not hold detail to this level.

- 2. Please confirm whether the Trust (specifically the WWL Eye Unit) was offering telephone appointments in lieu of face-to-face appointments and prescribing pressure lowering medication to patients who had been routinely referred for suspected glaucoma during this time (and if so, what criteria needed to be met for this treatment pathway to be taken).**

No.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

MAU

Mark Almond - Directorate Manager - Specialist Services

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111