

Information Governance Department

Suite 9
Buckingham Row
Brick Kiln Lane
Wigan
WN1 1XX

Email: foi@wwl.nhs.uk Web: www.wwl.nhs.uk

Ref: FOI/2023/8915

Date Received: 23rd May 2023

Response Due: 21st June 2023

Date: 14th June 2023

Dear Sir/Madam

You asked:

O365 Licencing Questions: -

a.- Which Microsoft O365 do you use e.g. E3, E5?

E3

b.- Do you use the NHS-shared O365 tenant?

No

c.- Do you procure O365 licences through Microsoft Enterprise Agreement (EA) or Cloud Service Provider (CSP). Who is your supplier?

Insight

d.- When is your licencing renewal date/anniversary for these services?

30th June 2024

Microsoft Telephony Questions

e.- Do you have Microsoft Calling Plans, if so, how many licences (users).

No

f.- Do you have other forms of Microsoft Telephony such as Direct routing/Operator connect? How many licences (users) and which supplier?

No

g.- When is your licencing renewal date/anniversary for these services?

N/A

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000. Yours sincerely,

Malcolm Gandy

Chief Information Officer

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PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire, SK9 5AF

Helpline number: 0303 123 111