

Information Governance Department

Suite 9
Buckingham Row
Brick Kiln Lane
Wigan
WN1 1XX

Email: foi@wwl.nhs.uk Web: www.wwl.nhs.uk

Ref: FOI/2023/8945

Date Received: 1st June 2023

Response Due: 29th June 2023

Date: 20th June 2023

Dear Sir/Madam

You asked:

1. Do you have an IT supplier of hardware e.g. Laptops / Desktops and associated peripherals? If so, Who is the current provider? Is it contracted? If so, when does their contract end?

No

2. Which OEM do you use?

No

3. How many laptops and desktops are there in your estate?

6008

4. How many users do you have?

7500

5. Who is the named person and their role in your organisation in charge of procurement for IT?

Katie Bielecki Trust Procurement Manager

6. What is your buying/refresh cycle?

The Trust does not have an official buying/refresh cycle as long as the device is working and officially supported ie can support current version of windows we are running, equipment would only be replaced if it wont support the proposed system.

7. What is your annual spend on IT hardware such as laptops/desktops?

The trust annual expenditure on computer hardware in 2022/23 was £707,990.

8. How would you rate their service delivery on a scale of 1-10?

We are not required to create new information to respond to a request or give judgement or opinion that is not already recorded. Furthermore, the Trust is not required to create new information or find answers to a question from staff that may happen to know. The Information Commissioner has confirmed this position in its online guidance on handling FOI requests.

9. Do you have an internal IT Department?

Yes

10. How many members of staff does this department have?

65

11. Do you outsource any IT managed services? If so, who to?

Nο

12. How long is this contract?

N/A

13. How would you rate their service delivery on a scale of 1-10?

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14. Do you currently use a Public Sector Framework for procurement of these services? If so, which ones do you currently use?

Health Trust Europe THE-005705

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

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Tabitha Gardner Chief Finance Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire, SK9 5AF

Helpline number: 0303 123 111