



# Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9

Buckingham Row

Brick Kiln Lane

Wigan

WN1 1XX

Email: [foi@wwl.nhs.uk](mailto:foi@wwl.nhs.uk)

Web: [www.wwl.nhs.uk](http://www.wwl.nhs.uk)

Ref: FOI/2024/9612

Date Received: 9<sup>th</sup> February 2024

Response Due: 8<sup>th</sup> March 2024

Date: 8<sup>th</sup> March 2024

Dear Sir/Madam

With reference to your request for information received on 9<sup>th</sup> February 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

- 1. Who provides your non-emergency patient transport services (NEPTS)?**  
Medical Response Services (MRS)  
Please see redirection below
- 2. When does this contract run until?**  
MRS Contract - 31/03/2024  
Please see redirection below
- 3. What is the value of this contract per annum (i.e. for 2023/24)?**  
**£180k**
- 4. Do you contract your NEPTS for your organisation in isolation, or is it contracted jointly with other NHS organisations? If so, which other NHS organisations?**  
MRS contract is solely with WWL.
- 5. Who is the best person to contact regarding the NEPTS service for your organisation? Please provide name, position and contact details where possible.**  
For MRS Contract Procurement Contact is: Katie Bielecki, Trust Procurement Manager

The Trust does not hold this information; however, we feel that the North West Ambulance Service (NWAS) may be able to assist you.

A request can be made to NWAS by writing to the Acting Chief Executive at the address below:

Bob Williams  
Acting Chief Executive  
North West Ambulance Service NHS Trust  
Ladybridge Hall  
Chorley New Road  
Bolton  
BL1 5DD

Or by completing a request form at: <http://www.nwas.nhs.uk/talking-to-us/freedom-of-information/information-request-form/>

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Tabitha Gardner  
Chief Finance Officer

**PLEASE NOTE:**

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

Helpline number: 0303 123 111