

Ref: FOI/2023/8821

Date Received: 13th April 2023

Response Due: 15th May 2023

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Dear Sir/Madam

You asked:

**What is your primary inventory method for tracking each device type connected to the network?
IT devices (i.e. pc, laptop)**

- **CMDB** - Armis
- **Manual spreadsheet** - Armis
- **Automated device detection** - Armis
- **Other** - Armis
- **None** - Armis

IoT (i.e smart TVs, smart watches, assistants like Alexa, Siri)

- **CMDB** - Armis
- **Manual spreadsheet** - Armis
- **Automated device detection** - Armis
- **Other** - Armis
- **None** – Armis

Connected Medical devices / IoMT (i.e. remote health monitoring devices, robotic surgery, imaging machines, MRI scanner)

- **CMDB** - Armis
- **Manual spreadsheet** - Armis
- **Automated device detection** - Armis
- **Other** - Armis
- **None** – Armis

**OT and building automation
(i.e. heating and cooling, routers, switches)**

- **CMDB** - Armis
- **Manual spreadsheet** - Armis
- **Automated device detection** - Armis
- **Other** - Armis
- **None** - Armis

**How often is the information on those systems updated?
IT devices (i.e. pc, laptop)**

As changes occur (real-time)

IoT (i.e smart TVs, smart watches,, assistants like Alexa, Siri)

As changes occur (real-time)

Connected Medical devices / IoMT (i.e. remote health monitoring devices, robotic surgery, imaging machines, MRI scanner)

As changes occur (real-time)

**OT and building automation
(i.e. heating and cooling, routers, switches)**

As changes occur (real-time)

Was cybersecurity discussed by the Trust Board within the last 12 months? Y/N

Yes

What were the priorities discussed? (select all that apply)

- Keeping up with threat intelligence**
- Medical device security**
- Allocating cybersecurity spending**
- Visibility of all assets connected to the network**
- Staffing/recruitment**
- Compliance with checking cybersecurity regulations/frameworks**
- Securing the supply chain**
- Dealing with ransomware**
- IoT / OT Security**
- Connected Chinese or Russian made devices**
- Other:**

Refusal Notice: Section 21 - Information accessible to applicant by other means.

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

Please find the Board of Trustees meeting's agenda on [WWL Teaching Hospitals NHS Foundation Trust | WWL NHS Board and Board Papers](#)

How often is cybersecurity discussed by the board.

At least every 12 months.

Is medical device security a specific project on your roadmap for the next 12 months?

Yes

Are you able to respond to high severity NHS cyber alerts within the stated 48 hour timeline and patch within two weeks from disclosure?

Yes

What are the main challenges in meeting NHS Cyber Alert timelines?

Patching

What is your process for mapping individual NHS Cyber Alerts to every device on your network?

Patch Management

Are you identifying and removing Chinese made devices recently banned for sensitive areas by the British Government? How are you identifying them?

Yes

Does the Trust have enough resources to make sufficient investment to deal with replacing legacy and unsupported medical devices?

We do not record this information.

Are you able to attract and retain sufficient numbers of IT staff to fill available roles?

Some roles, yes.

Do you feel you have sufficient IT staff to meet the demands placed upon you?

The Staff levels are currently under review.

Approximately how long does it take for the Trust to assess on Data Security and Protection Toolkit (DSPT)? What takes the most time?

10 months – Removal or updates of Operating Systems

In the past year, has a cyberattack originated from a 3rd party vendor with access to your network (supply chain attack)? If so, what service did the 3rd party provide (not company names)?

No

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Malcolm Gandy
Chief Information Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111