

**Wrightington, Wigan and
Leigh Teaching Hospitals**
NHS Foundation Trust

Information Governance Department
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Ref: FOI/2023/8885

Date Received: 11th May 2023

Response Due: 9th June 2023

Date: 30th May 2023

Dear Sir/Madam

You asked:

We would be grateful if you could help in answering our request for information for the following questions: answering for A-J on questions 1-8.

- 1. Photocopiers/MFDs (Multi-Functional Device)**
- 2. Printers**
- 3. Print room / reprographic**
- 4. Desktops**
- 5. Laptops**
- 6. Displays**
- 7. Network**
- 8. cyber security**
- 9. Audio Visual**
- 10. infrastructure**

Q1. Please name all the IT resellers that you have contracts with and buy from.

- a) Xerox & Lexmark
- b) Xerox & Lexmark
- c) N/A
- d) Softcat, XMA, Stone technologies, Insight, HP direct
- e) Softcat, XMA, Stone technologies, Insight, HP direct
- f) Softcat, XMA, Stone technologies, Insight, HP direct
- g) Cisco, Aruba, Softcat, XMA, Stone technologies, Insight
- h) Cyber guard, Sophos, Armis

- i) We don't have a specific audio-visual provider we would open to framework providers depending on specific requirements.
- j) Softcat, XMA, Stone technologies, Insight, HP direct, Cisco direct.

Q2. What is the length of the contracts, more specifically their end date, with the named IT resellers in question 1.

- a) Ends October 2023
- b) Ends October 2023
- c) N/A
- d) N/A
- e) N/A
- f) N/A
- g) N/A
- h) N/A
- i) N/A
- j) N/A

Q3. What year and month is the next hardware refresh due? As above

- a) October 2023
- b) October 2023
- c) N/A
- d) Rolling refresh depending on age of kit and use of kit
- e) Rolling refresh depending on age of kit and use of kit
- f) Rolling refresh depending on age of kit and use of kit
- g) Rolling refresh depending on age of kit and use of kit
- h) N/A
- i) N/A
- j) Rolling refresh depending on age of kit and use of kit

Q4. Please name the number of devices deployed by the NHS/Fire service/university/council/school?

- a) Approx in the Trust there are 223 MFD's 275 Printers with 27 MFD's and 31 printers in community.
- b) Approx in the Trust there are 223 MFD's 275 Printers with 27 MFD's and 31 printers in community.
- c) N/A
- d) Approx 4500 desktop computers
- e) Approx 2500 Laptop computers
- f) N/A
- g) Switches 283, Wireless access points 655
- h) N/A
- i) N/A
- j) 277 Microsoft server 2019 servers, 88 Microsoft server 2016 servers, 151 Microsoft server 2012 R2 servers

Q5. In reply to question 4, which department/facility are those located?

Trust wide.

Q6. Please name the brand and model of the devices mentioned and the spend for each product.

Xerox and Lexmark specific models.

Section 43(2) - Commercial interests.

(2) Information is exempt information if its disclosure under this Act would, or would be likely to, prejudice the commercial interests of any person (including the public authority holding it). Section 43(2) is a qualified exemption and subject to the prejudice test and the public interest test. Under the prejudice test we must consider if disclosure of this information would, or would be likely to, prejudice our commercial interests or the commercial interests of a third party. Consideration is also given to the harm disclosing this information would be likely to cause, combined with other information already in the public domain (mosaic effect) or possibly released at a future date (precedent effect). The public interest test considers and balances the public interest in disclosing this information against the public interest in not disclosing this information and uses this assessment to decide whether there is sufficient justification in withholding this information under this exemption. Information disclosed under the FOIA is considered to be public information, and while there is a presumption towards disclosure, consideration needs to be given as to who will have access to this information beyond the requestor and the purposes for which they could use the information.

Prejudice to commercial interests

The Trust has examined the impact of releasing the information withheld under Section 43 (2) in order to decide if disclosure would be likely to prejudice our commercial interests or the commercial interests of a third party. The information required to provide a response regarding the spend for each product is contractually confidential and would be likely to prejudice the commercial interests of ourselves and those who intend to tender for this service.

Public Interest Test

There is, of course, a public interest in promoting transparency of public authorities' decisions and accountability, however, the disclosure of the information currently withheld under this exemption would be likely to prejudice commercial interests of the Trust as it will reveal details which would be likely impact on future spending and also prejudice our ability to effectively negotiate and achieve best value for the public purse.

It is the view of the Trust that, at this time, the public interest in withholding the information outweighs the public interest in disclosing it.

Q7. Details on how these were procured. i.e. By Framework

i. Procurement method

Framework.

ii. If Framework, please state which one.

CCS

Q8. Do you normally purchase equipment as services or as a capital?

This is revenue.

Q9. What is your annual print/copy volume and spend?

Costs per click and service charges - Approx 340k for both printers and MFD's combined.

Q10. Who is the person(s) within your organization responsible for the MFD's, print hardware, and supplies contract(s)? Please provide their title and their contact details.

Contracts Manager – Procurement, Project Manager - IT

We are unable to release the names of staff that are NOT in a public facing role and are below AfC Band 8a.

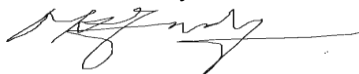
Q11. Who is responsible for purchasing end user devices such as laptops, desktops, networking, infrastructure, cyber security, displays and accessories? Please provide their title, and their contact details.

E-procurement Team

We are unable to release the names of staff that are NOT in a public facing role and are below AfC Band 8a.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Malcolm Gandy
Chief Information Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111