

Ref: FOI/2023/8891

Date Received: 6<sup>th</sup> April 2023

Response Due: 10<sup>th</sup> May 2023

Date: 30<sup>th</sup> May 2023

Dear Sir/Madam

You asked:

- **Support and Maintenance- e.g. switches, router, software etc**
- **Managed- If this includes services than just LAN.**

**1. Contract Type: Managed or Maintenance**

Maintenance

**2. Existing Supplier: Who is the current supplier?**

N/A - the Trust does not have a supplier for switches/ routers.

**3. Annual Spend for each supplier: What is the annual average spending on the supplier above? If there is more than one supplier, please split the annual averages spent for each supplier.**

N/A

**4. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.**

Approximately 7500 staff at the Trust.

**5. Number of Sites: The number of sites, where equipment is supported by each contract.**

31 sites.

**6. Hardware Brand: What is the hardware brand of the LAN equipment?**

Please see refusal notice below.

**7. Contract Description: Please provide me with a brief description of the overall contract.**

Support and Maintenance.

**8. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.**

30<sup>th</sup> November 2024.

**9. Contract Expiry Date: When does the contract expire?**

N/A

**10. Contract Review Date: When will the organisation be planning to review the contract?**

N/A

**11. Responsible Officer: Contact details including name, job title, contact number and email address?**

Catherine Baker  
Service Delivery Manager

The Trust does not routinely give out email addresses and direct telephone numbers of staff members as a large number of unsolicited emails/telephone calls could cause disruption to work by blocking email accounts/telephone lines and thereby preventing true work-related emails/calls from being delivered. However, the above-named staff can be contacted via main switchboard on 01942 244000.

**If the LAN maintenance is included in-house, please include the following information:**

**1. Hardware Brand: What is the hardware brand of the LAN equipment?**

**Refusal Notice for - Section 31 (1)(a)(g)**

The information which has been withheld is exempt from disclosure under section 31(1) (g) of the Freedom of Information Act. The relevant parts of the ICO guidance on the subject (<https://ico.org.uk/media/for-organisations/documents/1207/law-enforcement-foi-section-31.pdf>) run as follows:

31. (1) Information is exempt if its disclosure under this Act would, or would be likely to, prejudice - (a) the prevention or detection of crime. (g) the exercise by any public authority of its functions for any of the purposes specified in subsection (2).

It is the view of our Information security function that disclosure of the information would prejudice our ability to resist cyber-attacks, etc. on our systems.

- 2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.**

Approximately 7500 staff at the Trust.

- 3. Number of Sites: Estimated/Actual number of sites the LAN covers.**

31 Sites

- 4. Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?**

Catherine Baker  
Service Delivery Manager

The Trust does not routinely give out email addresses and direct telephone numbers of staff members as a large number of unsolicited emails/telephone calls could cause disruption to work by blocking email accounts/telephone lines and thereby preventing true work-related emails/calls from being delivered. However, the above-named staff can be contacted via main switchboard on 01942 244000.

**If the contract is managed by a 3rd party e.g. Can you please provide me with**

- 1. Existing Supplier: Who is the current supplier?**

N/A

- 2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.**

N/A

- 3. Number of Sites: Estimated/Actual number of sites the LAN covers.**

N/A

- 4. Contract Type: Managed, Maintenance, Installation, Software**

N/A

- 5. Hardware Brand: What is the hardware brand of the LAN equipment?**

N/A

- 6. Contract Description: Please provide me with a brief description of the overall contract.**

N/A

- 7. Contract Duration: What is the duration of the contract, and can you please also include any extensions this may include.**

N/A

- 8. Contract Expiry Date: When does the contract expire?**

N/A

**9. Contract Review Date: When will the organisation be planning to review the contract?**

N/A

**10. Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?**

N/A

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Malcolm Gandy  
Chief Information Officer

**PLEASE NOTE:**

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

Helpline number: 0303 123 111