



Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9
Buckingham Row
Brick Kiln Lane
Wigan
WN1 1XX

Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI/2023/8908

Date Received: 19th May 2023

Response Due: 19th June 2023

Date: 31st May 2023

Dear Sir/Madam

You asked:

Please could I request the following information under the FOI act:

Would you be able to confirm if:

1) electronic and/or paper notes and drug charts are used anywhere in the trust?

Yes, there is currently a hybrid of electronic and paper health records at the Trust.

2) if so, are there any plans to migrate away from paper to electronic? if not, how often is the decision reviewed?

Yes, the Trust is currently in the progress of removing all paper health records. The Trust started the removal of paper health records in 2019 for emergency admissions and paper health records from the out-patient clinics with plans in place to commence removal of paper health records for elective admissions.

3) if so, does the trust keep track of serious incidents etc related to paper specifically e.g. misreading of handwritten comments/doses?

Yes, however we are unable to provide this information as there is not a specific category on the Strategic Executive Information System (STEIS) and would require analysis of every STEIS investigation to understand if there were any contributory factors relating to paper records.

4) How many incidents related to paper happened within the last year (or period the trust tracks)?

We do not record information to this level of detail on the Datix system.

5) if not, how long ago did the trust migrate away from paper notes?

N/A

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Rabina Tindale
Chief Nurse & DIPC

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111