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Ref: FOI/2023/9193

Date Received: 6th September 2023

Response Due: 2nd November 2023

Date: 2nd November 2023

Dear Sir/Madam

You asked:

Please provide information regarding the following systems:

1. Document Management

- a) **System type** – Document Management
- b) **Supplier name** - Hyland Software
- c) **System name** - OnBase
- d) **Date installed** - 2016
- e) **Contract expiration** - 2028
- f) **Is this contract annually renewed?** No
- g) **Do you currently have plans to replace this system?** No
- h) **Procurement framework** – CCS G CLOUD
- i) **Other systems it integrates with?** – Altera SCM, Medcon,
- j) **Total value of contract (£)** – Approx £179k
- k) **Notes** - e.g. we are currently out to tender – in contract

2. EPOA

- a) **System type** –
- b) **Supplier name** -
- c) **System name** -
- d) **Date installed** -
- e) **Contract expiration** -
- f) **Is this contract annually renewed?** - Yes/No
- g) **Do you currently have plans to replace this system?** - Yes/No
- h) **Procurement framework** -
- i) **Other systems it integrates with?** –
- j) **Total value of contract (£)** –
- k) **Notes** - e.g. we are currently out to tender

At the moment the trust does not yet have a Epopa system. We currently use Altera SCM to record the pre op narrative/ welfare calls, however this is very limited and cannot be reported from.

We intend to introduce a specific HIS form for pre op to track patients and are exploring a Dr Doctor Digital platform for triage.

3. EPR

- a) **System type** – EPR
- b) **Supplier name** - Altera Health
- c) **System name** - Sunrise Clinical Manager
- d) **Date installed** - 2016
- e) **Contract expiration** - 2024
- f) **Is this contract annually renewed?** - No
- g) **Do you currently have plans to replace this system?** - No
- h) **Procurement framework** - CCS
- i) **Other systems it integrates with?** –PAS, Onbase, Labcentre, CRIS,
- j) **Total value of contract (£)** – Approx £5.6m
- k) **Notes** - e.g. we are currently out to tender – in contract

4. Finance

- a) **System type** – Finance
- b) **Supplier name** – NHS Shared Business Services
- c) **System name** – oracle
- d) **Date installed** – 2015
- e) **Contract expiration** – 2028
- f) **Is this contract annually renewed?** - No
- g) **Do you currently have plans to replace this system?** – No
- h) **Procurement framework** - NHS South of England Procurement Services
- i) **Other systems it integrates with?** – None
- j) **Total value of contract (£)** – £399k per annum
- k) **Notes** - e.g. we are currently out to tender (contract renewed 1st April 2023 for a 5 year period)

5. BI and analytics system –

- a) **System type** – Data Visualization
- b) **Supplier name** - Qilk
- c) **System name** - QlikSense
- d) **Date installed** – 5+ Years
- e) **Contract expiration** – March 2026
- f) **Is this contract annually renewed?** - No
- g) **Do you currently have plans to replace this system?** - No
- h) **Procurement framework** - CCS G-Cloud 13 framework.
- i) **Other systems it integrates with?** – SQL and Snowflake
- j) **Total value of contract (£)** – £240k
- k) **Notes** - e.g. we are currently out to tender

6. HR

- a) **System type** –
- b) **Supplier name** -
- c) **System name** -
- d) **Date installed** -

- e) **Contract expiration -**
- f) **Is this contract annually renewed? - Yes/No**
- g) **Do you currently have plans to replace this system? - Yes/No**
- h) **Procurement framework -**
- i) **Other systems it integrates with? –**
- j) **Total value of contract (£) –**
- k) **Notes - e.g. we are currently out to tender**

a) System type –	Job Evaluation	Recruitment	Ejob planning	Staff record	Rostering	Bank and agency staffing (AfC)	Bank and agency (Medics)	Training
b) Supplier name -	Microcare Technologies	CIVICA UK Limited	Softcat PLC	NHS	Allocate	NHSP	TempRE	Traineasy
c) System name -	IJES	TRAC	Ejob planning	ESR	eRostering	NHSP	TempRE	Traineasy
d) Date installed -	30.11.18	March 2014	31.08.2020	23/07/2023	July 2023	N/A	Aug 2022	May 2011
e) Contract expiration -	30.11.2028	20.03.2024	30.08.25	22.07.2025	23/07/25	31.03.2026	28.03.2026	31.03.2024
f) Is this contract annually renewed? - Yes/No	No	Option to extend 2 x 12 months	No	No 2 year contract	No	No it's a 4 year contract	No	No its a 2 year contract with extension options
g) Do you currently have plans to replace this system? - Yes/No	No	No	No	No	No	No	No	No
h) Procurement framework -	No Local Agreement	CCS G-Cloud)	H.T.E framework	N/A	H.T.E framework	H.T.E framework	Countess of Chester	Yes CCS
i) Other systems it integrates with? –	Na.	Na.	Na.	Na.	Na.	Na.	Na.	Na.
j) Total value of contract (£) –	£13k	£108k	£150k	£160k	£527k	£150k	£522k	£53k
k) Notes - e.g. we are currently out to tender	In contract	In contract	In contract	In contract	In contract	In contract	In contract	In contract

7. Maternity

- a) **System type –** Maternity
- b) **Supplier name –** Magentus Software (formerly Wellbeing Software)
- c) **System name –** Euroking Maternity
- d) **Date installed –** Initial roll out was September 2009
- e) **Contract expiration –** Current contract valid till September 2025

- f) **Is this contract annually renewed?** - No
- g) **Do you currently have plans to replace this system?** Our contract is valid until September 2025.
- h) **Procurement framework** – CCS Framework
- i) **Other systems it integrates with?** – PAS, NN4B and Badger net
- j) **Total value of contract (£)** – £230k
- k) **Notes** - None

8. Pathology PACS

The Trust do not have a pathology PACS system.

9. Payroll

- a) **System type** – Payroll
- b) **Supplier name** – IBM
- c) **System name** – ESR
- d) **Date installed** – 23/07/2023
- e) **Contract expiration** – No expiry date
- f) **Is this contract annually renewed?** - No
- g) **Do you currently have plans to replace this system?** - No
- h) **Procurement framework** – N/A
- i) **Other systems it integrates with?** – Allocate rostering system , E expenses
- j) **Total value of contract (£)** – Nil
- k) **Notes** - e.g. we are currently out to tender - this system is provided Free of charge by the Department of Health

10. Population health management

- a) **System type** –
- b) **Supplier name** -
- c) **System name** -
- d) **Date installed** -
- e) **Contract expiration** -
- f) **Is this contract annually renewed?** - Yes/No
- g) **Do you currently have plans to replace this system?** - Yes/No
- h) **Procurement framework** -
- i) **Other systems it integrates with?** –
- j) **Total value of contract (£)** –
- k) **Notes** - e.g. we are currently out to tender

The Trust does not have a Population Health System in place.

11. Procurement Software –

- a) **System type** – Purchase to Pay
- b) **Supplier name** – NHS SBS
- c) **System name** – SBS Oracle
- d) **Date installed** – The Trust started using NHS SBS Oracle on 1st April 2015.
- e) **Contract expiration** – 31/03/2028
- f) **Is this contract annually renewed?** - No
- g) **Do you currently have plans to replace this system?** - No
- h) **Procurement framework** – NHS South of England
- i) **Other systems it integrates with?** – ESR, Ascribe, CompuCare and NHS Supply Chain
- j) **Total value of contract (£)** – Approx £2m

k) **Notes - e.g. we are currently out to tender – in contract**

12. Voice recognition

- a) **System type – N/A**
- b) **Supplier name - Nuance**
- c) **System name - Dragon Medical V13**
- d) **Date installed - 2018**
- e) **Contract expiration – June2024**
- f) **Is this contract annually renewed? - Yes**
- g) **Do you currently have plans to replace this system? - Yes – within CRIS**
Replacement/PACS Based Reporting
- h) **Procurement framework – N/A**
- i) **Other systems it integrates with? – CRIS (RADIOLOGY SYSTEM)**
- j) **Total value of contract (£) – HELD BY GM CRIS**
- k) **Notes - e.g. we are currently out to tender – This Voice Recognition is linked to CRIS, any upgrade will be managed through CRIS and the contract held from their side.**

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Malcolm Gandy
Chief Information Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111