

Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

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Ref: FOI/2023/9275

Date Received: 6th October 2023

Response Due: 27th November 2023

Date: 27th November 2023

Dear Sir/Madam

You asked:

1. Please advise how many incidents of violence and aggression have been reported with the WWL Trust over the past three years.

Please see below in Q2.

2. Can you break this information down into the different areas within the Trust i.e. wards/departments/units and within each year.

Row Labels	2020	2021	2022	2023
AAA Escalation Area			<5	
Accident and Emergency	14	45	28	22
Acute Stroke Unit (ASU)	7	15	8	<5
Admission Ward				<5
Admissions		<5		<5
Age Well Unit (AWU)	<5	9		
Alexandra Court Nursing Home		<5		
Ambulatory Assessment Area - Emergency Floor	<5			
Anaesthetic Room		<5		
Appointments			<5	
Aspull Ward	18	<5	41	41
Assisted Conception Unit				<5
Astley Ward	<5	7	10	36
Atherton Clinic	<5			

Basement Area of Hospital				<5
Bedford House (Nursing Home)			<5	
Berkeley House Nursing Home	<5			
Biochemistry		<5		
Boston House	<5	<5	<5	<5
Bryn Ward (North, RAEI)	8	8	<5	17
Bryn Ward (South, RAEI)	6	<5		
Building Entrance			<5	
Car Park	5	<5	<5	
Cardiology	<5			
Catering Services	<5		<5	
Catheter Lab	<5			<5
CDW Chairs				<5
Changing Rooms	<5			
Christopher Private Patient's Home	<5			<5
Claire House Clinic		<5	<5	
Clinical Decisions Ward (formerly Unit)	<5	5		<5
Community Assessment Area - CAA (Specialty Escalation Ward)				<5
Community Assessment Unit (CAU - Community Division)		<5	5	5
Community Midwifery		<5		<5
COPD Unit		<5		
Coronary Care Unit	<5	<5		<5
Corridor	<5		<5	<5
CT Scan	<5	<5		
D Ward	<5	<5		
Dean Wood Manor Nursing Home		<5		
Delivery Suite	6	<5		
Dental			<5	
Department Office	<5	5	11	<5
Dermatology	<5			
Dining Room	<5			
Discharge Lounge		<5	<5	<5
ED Waiting Room		<5	5	5
Endoscopy	<5	<5	<5	<5
General Office			<5	
Golborne Clinic				<5
GP Out Of Hours (GPOOH)			<5	
Health & Safety (Management Block - Leigh)		<5		
High Dependency Unit (HDU)			<5	
Highfield Ward	<5			
Hindley Clinic / Health Centre	<5	<5		
Hope School				<5
Hospital Entrance	<5		<5	
Hospital/Clinic Grounds	5	<5	<5	

Ince Ward	<5	6	8	<5
Intensive Care Unit (ICU)	<5	<5	11	9
ISAT		<5	<5	<5
IT Services		<5		
Jean Heyes Reablement Unit (Leigh)			5	<5
John Charnley Wing (JCW)		<5	<5	
Knowsley House			<5	
Langtree Ward	9	5	<5	<5
Leigh - Community Beds	<5			
Leigh Community Care Home Facility			<5	<5
Leigh Gastro Day Unit	<5	<5		
Leigh Health Centre	<5	<5	<5	<5
Leigh Team		<5	<5	
Leigh Town Hall		<5		
Library (Medical Education Library not Records Library)				<5
Longshoot Health Centre				<5
Lowton Ward	21	33	19	5
Main Area - Emergency Floor	8	<5	<5	
Majors Area - Emergency Floor	5	6	<5	<5
Maternity Ward		<5	<5	
Medical Assessment Unit (MAU)	16	6	8	10
Medical Secretaries		<5	<5	<5
Meetings Room/Seminar Room	<5	<5		
Minors Area - Emergency Floor	<5	6	<5	
MRI Scanning RAEI			<5	
Neonatal Unit/Special Care Baby Unit		<5		
Off Site Location				<5
OPD Christopher Home		<5		
OPD Leigh		<5	<5	
OPD RAEI			<5	
OPD TLC			<5	<5
OPD Wrightington				<5
Operating Theatres			<5	
Ophthalmics	<5	<5	<5	
Orrell Ward	8	<5	<5	<5
Orthopaedic Admissions Unit (OAU) (Trauma Orthopaedics)		<5		
Orthoptics		<5	<5	
Outpatients	<5		<5	<5
Paediatric Outpatients	<5			
Paeds Area - Emergency Floor	<5	7	<5	<5
Pathology		<5	<5	
Patient Relations Department	<5	<5		<5
Patients Own Home	14	11	<5	5
Pemberton Primary Care Resource Centre				<5

Pemberton Ward	<5	<5	6	<5
Pharmacy	<5			
Phlebotomy		<5		
Physiotherapy Dept				<5
Planned Investigations Unit (PIU)	8		<5	<5
Platt Bridge Clinic	<5	<5	<5	<5
Pre-operative Assessment Clinic			<5	<5
Primary Care Centre Minor Injuries Unit - Christopher Home	<5	<5		
Rainbow Ward	16	24	16	
Reception	<5	7	<5	<5
Recovery	<5	<5		<5
Residence 1	<5			
Resuscitation	<5	<5	<5	
Same Day Emergency Care (SDEC)		<5	<5	<5
Secretaries office			<5	
Shevington Clinic	<5			
Shevington Ward	10	13	39	13
Sluice		<5		
Staff members home		<5	<5	<5
Staircase	<5			
Standish Clinic		<5		
Standish Ward	17	10	7	22
Suite 4			<5	
Surgical Admissions Lounge	<5			
Swinley Ward	9	<5	<5	<5
Switchboard	<5			
The Chanters Residential Home			<5	
The Limes / Drs Residence		<5		
Triage (Emergency Village)		<5	<5	<5
Tyldesley Health Centre		<5		
Ultra Sound Scanning		<5	<5	
Urgent Treatment Centre (UTC)		<5	<5	<5
Urgent Treatment Centre Waiting Room			<5	
Various Areas	<5	<5	<5	
Vascular (Circulation) Laboratory (in Christopher Home)	<5			
Waiting Area	<5			<5
Walk in Centre (Leigh)	<5			
Ward 1 - Wrightington	<5	<5		
Ward 2 - Leigh	<5		<5	
Ward 3 - Leigh		<5	<5	
Ward 5 - Wrightington				<5
Ward 7 Rheumatology - Wrightington	9	<5	5	
Ward A (Trauma Orthopaedics)	<5	<5	<5	<5
Ward B - Escalation Ward (Wrightington)			<5	<5

Ward B (Trauma Orthopaedics)	<5	<5	<5	
Wigan South		<5		
Winstanley Ward	6	10	21	9
Xray Department	<5	<5	<5	<5
Grand Total	309	363	371	276

3. How many of these incidents were reported through the RIDDOR system to HSE?

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4. Do you have individualised risk assessments for each area? Can you provide copies of the risk assessments for Adult A&E, children's A&E, SDEC, Children's outpatients, Astley ward.

No, the Trust has a risk assessment that covers violence and aggression in each department. Please see attached a template copy.

5. Have all staff who create risk assessments had training in completing risk assessments?

The Health and Safety team provide health and safety risk assessment training.

This course is open to all staff, however, is best suited to Managers, Supervisors, Team Leaders etc, who have responsibility for risk assessment, and their nominated representative(s) assigned to assist them to discharge their responsibility for undertaking risk assessments and managing the risk process. Refresher training is recommended every 3 years, however, this is not mandatory.

6. Do you keep a record of all staff who have been trained?

Yes

7. How often do staff who complete risk assessments receive update training?

Refresher training is recommended every 3-years.

8. Are a percentage of risk assessments from wards/departments/units assessed by H&S to check they are being completed appropriately?

No. Violence and Aggression is not within the remit of the Health and Safety Service, so although the question asks whether H&S check risk assessments are being completed appropriately, under the current structure this would be the responsibility of the Security Team/Divisional Governance Teams to undertake.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Tabitha Gardner
Chief Finance Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111