



Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9

Buckingham Row

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Wigan

WN1 1XX

Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI/2023/9309

Date Received: 17th October 2023

Response Due: 14th November 2023

Date: 28th November 2023

Dear Sir/Madam

With reference to your request for information received on 17th October 2023, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

1. Do you currently use an electronic prescribing system?

Yes

2. If so, who is the supplier and what version of the software do you use?

Altera Sunrise
Clinical Manager

3. Have you been on the same electronic prescribing system between 01/10/2022 to 01/10/2023?

Yes

4. How many allergies have been added to patient records in the system for the drug penicillamine between 01/10/2022 to 01/10/2023?

Please see response at question 6.

5. How many of these penicillamine drug allergies were recorded as anaphylaxis?

Please see response at question 6.

6. How many allergies have been added to patient records in the system for the drug class penicillins between 01/10/2022 to 01/10/2023?

In order to obtain the allergy information for specific timescales would likely need bespoke database reports to be written (and there is possibility this may not be possible). The gathering requirements, building the reports, and testing a validating the data would take over the legal time frame of 18 hours.

Refusal Notice for question(s) - The information that you have requested is exempt under Section 12 of the Freedom of Information Act because it will take more than 18 hours to retrieve and extract the relevant information.

12. — (1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

7. Do you have any mitigations in place to prevent users adding penicillamine drug allergies to patient records in error?

Yes. A user is alerted if the patient is allergic, intolerant, or had an adverse reaction to the order or prescription. Checking can occur when entering or modifying an order or prescription and when entering, modifying, or importing an allergy, intolerance, or adverse event. The user must acknowledge the alert and record a comment if they wish to proceed with placing the order.

8. Do you report electronic prescribing system incidents to any governing bodies outside of your Trust? (e.g MHRA Yellow Card)

Yellow Card reports would be completed in line with national guidelines for Yellow Card reporting.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Hazel Hendriksen
Director of Operations and Performance

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111