

Information Governance Department
Suite 9
Buckingham Row
Brick Kiln Lane
Wigan
WN1 1XX

Email: foi@wwl.nhs.uk
Web: www.wwl.nhs.uk

Ref: FOI/2023/9315

Date Received: 18th October 2023

Response Due: 15th November 2023

Date: 9th November 2023

Dear Sir/Madam

You asked:

- 1. What Electronic Patients Records System(s) do you use and when was it implemented?**
Sunrise SCM (Altera). Implemented in 2016
- 2. Does the Trust scan paper records? If yes, do you - scan day forward and legacy records? or - just day forward records?**
Yes, scan post episode and some day forward. Do not scan legacy records.
- 3. Is above handled - In house by your own scanning team? - Outsourced to an off site external service provider? - On site by an external provider? - Combination of above?**
In house
- 4. If any of the above outsourced, please name provider(s) and details of when the contract(s) ends**
N/A
- 5. What route to market used to obtain these services (a) open tender (b) framework - if yes, which one?**
N/A
- 6. Do you have a published road map for paper-free at point of care 'Digital at point of care'? If yes, please provide a copy or link to this document**
No. We have an active programme of works to remove paper at the point of care, but we don't have a published roadmap.
- 7. Finally, please advise names of any individuals involved in this process including your Medical Records Manager (b) Chief Information Officer (c) Digital Project Lead?**

(B) – Malcolm Gandy - CIO

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Malcolm Gandy', with a long horizontal line extending to the right.

Malcolm Gandy
Chief Information Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wroughton, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111