



Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department
Suite 9
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Brick Kiln Lane
Wigan
WN1 1XX

Email: foi@wwl.nhs.uk
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Ref: FOI/2023/9320

Date Received: 19th October 2023

Response Due: 16th November 2023

Date: 9th November 2023

Dear Sir/Madam

You asked:

1. When was your last networking (LAN, Core & Edge refresh, and when is the next refresh planned?

2017, 2019, 2018 and will be refreshed when this expires

1a. What would you like to improve upon in your next refresh?

We are not required to create new information to respond to a request or give judgement or opinion that is not already recorded. Furthermore, the Trust is not required to create new information or find answers to a question from staff that may happen to know. The Information Commissioner has confirmed this position in its online guidance on handling FOI requests.

1b. Could you please confirm the supplier for your current contract and the vendor that you are using?

TNP.

Refusal Notice for - Section 31 (1)(a)(g)

The information which has been withheld is exempt from disclosure under section 31(1) (g) of the Freedom of Information Act. The relevant parts of the ICO guidance on the subject (<https://ico.org.uk/media/for-organisations/documents/1207/law-enforcement-foi-section-31.pdf>) run as follows:

31.—(1) Information is exempt if its disclosure under this Act would, or would be likely to, prejudice - (a) the prevention or detection of crime. (g) the exercise by any public authority of its functions for any of the purposes specified in subsection (2).

2. When was your last Wi-Fi refresh, and when is the next refresh planned?

2023 and will be refreshed when this expires

2a. What would you like to improve upon in your next refresh?

We are not required to create new information to respond to a request or give judgement or opinion that is not already recorded. Furthermore, the Trust is not required to create new information or find answers to a question from staff that may happen to know. The Information Commissioner has confirmed this position in its online guidance on handling FOI requests.

2b. Could you please confirm the supplier for your current contract and the vendor that you are using?

Softcat

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3. When was your last Telephony Hardware refresh, and when is the next refresh planned?

In Process

3a. What would you like to improve upon in your next refresh?

We are not required to create new information to respond to a request or give judgement or opinion that is not already recorded. Furthermore, the Trust is not required to create new information or find answers to a question from staff that may happen to know. The Information Commissioner has confirmed this position in its online guidance on handling FOI requests.

3b. Could you please confirm the supplier for your current contract and the vendor that you are using?

Cinos

4. When was your last Unified Communications refresh, and when is the next refresh planned?

2020 and will be refreshed 25/11/2024.

4a. What would you like to improve upon in your next refresh?

We are not required to create new information to respond to a request or give judgement or opinion that is not already recorded. Furthermore, the Trust is not required to create new information or find answers to a question from staff that may happen to know. The Information Commissioner has confirmed this position in its online guidance on handling FOI requests.

4b. Could you please confirm the supplier for your current contract and the vendor that you are using?

Softcat

5. Do you currently use SD-WAN or SASE, if not it this something that you are planning to do?

Not currently.

5a. If yes, could you please confirm the supplier for your current contract and the vendor that you are using?

N/A

6. What adoption of asset tracking/real-time asset locating, or RFID has been implemented or is being considered or planned?

None

6a. Can you confirm contract dates and vendors?

N/A

7. Do you have an alert/notification solution in place for reducing false alarms or is being considered or planned?

No we don't have any such solution

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Malcolm gandy
Chief Information Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111