



# Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

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Web: [www.wwl.nhs.uk](http://www.wwl.nhs.uk)

Ref: FOI/2023/9359

Date Received: 1<sup>st</sup> November 2023

Response Due: 29<sup>th</sup> November 2023

Date: 28<sup>th</sup> November 2023

Dear Sir/Madam

With reference to your request for information received on 1<sup>st</sup> November 2023, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do not hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

**Over the one-year period from 1st September 2022 until 31st August 2023 please provide the following details from the primary IT system for Trust e-mail for the following groups:**

- 1) Consultants – please break down results by clinical specialty.**
- 2) Managers – please include Operational Service Managers and Deputy Operational Service Managers in this category, along with any equivalent roles/grades in your organisation.**

**For each group (i.e. for each clinical speciality, and for Managers), please provide the following aggregated data items:**

**To clarify, we would like e-mail data for the managers and consultants split by department but if this is not possible then simply splitting as consultants versus managers would be adequate.**

- **Total number of individuals in the group**
- **Male/Female proportion within the group**

Consultant information as at 31 Aug 23:

Count of Employee Number Area Of Work	Gender		Grand Total
	Female	Male	
Accident and Emergency	2	9	11
Acute Internal Medicine	2	7	9
Anaesthetics	9	33	42
Cardiology	1	7	8
Clinical Radiology	8	13	21
Dental/Oral		1	1
Dermatology	2		2
Diabetes	1	2	3
Elderly Care Medicine	2	5	7
Endocrinology and Diabetes Mellitus	1	1	2
Gastro-enterology	1	9	10
General Medicine	1		1
General Surgery	1	10	11
Haematology		1	1
Medicine	1		1
Obstetrics and Gynaecology	8	6	14
Occupational Health	1	2	3
Ophthalmology	1	2	3
Orthodontics	1		1
Otolaryngology		5	5
Paediatric Community Child Health	2	1	3
Paediatrics	12	5	17
Palliative Medicine	1	2	3
Pathology	1		1
Respiratory Medicine	2	3	5
Rheumatology		3	3
Trauma and Orthopaedic Surgery	2	44	46
Urology	1	5	6
<b>Grand Total</b>	<b>64</b>	<b>176</b>	<b>240</b>

Band 8a and above

Staff Group	Female	Male	Grand Total	
Add Prof Scientific and Technic		17	8	25
Administrative and Clerical		82	61	143
Allied Health Professionals		49	24	73
Healthcare Scientists		5		5
Nursing and Midwifery Registered		94	4	98
<b>Grand Total</b>		<b>247</b>	<b>97</b>	<b>344</b>
Plus Directors on personal pay scales (excludes non exec directors)		6	4	10
<b>Overall Total</b>		<b>253</b>	<b>101</b>	<b>354</b>

- **Total number of e-mails received**
- **Total number of e-mails sent**
- **Total number of internal vs external e-mails received**
- **Total number of internal vs external e-mails sent**
- **Mean number of e-mails received in that specialty/group [i.e. by any individual]**
- **Mean number of e-mails sent in that specialty/group**
- **Standard deviation of e-mails received in that specialty/group**
- **Standard deviation of e-mails sent in that specialty/group**
- **Median number of e-mails received in that specialty/group**
- **Median number of e-mails sent in that specialty/group**
- **Maximum number of e-mails received by any individual in that specialty/group**
- **Maximum number of e-mails sent by any individual in that specialty/group**
- **Minimum number of e-mails received by any individual in that specialty/group**
- **Minimum number of e-mails sent by any individual in that specialty/group**

**Please provide the data by return email in the form of an anonymised electronic spreadsheet.**

The Trust will not be able to provide the breakdown of information


There are approximately 30,000 emails sent per day, so the data required for the specific time frame will be in the millions. To find out a breakdown of the above requested information it will exceed the 18 hour legal time frame.

**Refusal Notice for question(s)** - The information that you have requested is exempt under Section 12 of the Freedom of Information Act because it will take more than 18 hours to retrieve and extract the relevant information.

12. — (1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Malcolm Gandy  
Chief Information Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

Helpline number: 0303 123 111