



Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department
Suite 9
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Brick Kiln Lane
Wigan
WN1 1XX

Email: foi@wwl.nhs.uk
Web: www.wwl.nhs.uk

Ref: FOI/2023/9188

Date Received: 4th August 2023

Response Due: 2nd October 2023

Date: 2nd October 2023

Dear Sir/Madam

You asked:

Email encryption

- **Do you have a product or supplier for email encryption?**

Yes

- **If so, please can you supply details of the contractual arrangements in place including date of award, details of any Framework used or link to the advertisement, contract value and duration.**

It is via H.T.E framework and is a 3-year contract (expiring in June 2024).

The approx. contract value £2.6m.

- **If so, please can you indicate the plans for future procurement of this product?**

This is currently in contract until June 2024 when the renewal will be reviewed.

- **If not, please can you indicate what evaluation of the requirement for email encryption has been undertaken?**

N/A

- **Please can you confirm the individual responsible for managing your email encryption contract or wider cyber security contracts and provide their contact details and role title?**

Maintenance Contracts – Catherine Baker

Security -Alan Moss

The Trust does not routinely give out email addresses and direct telephone numbers of staff members as a large number of unsolicited emails/telephone calls could cause disruption to work by blocking email accounts/telephone lines and thereby preventing true work-related emails/calls from being delivered. However, any of the above staff can be contacted via main switchboard on 01942 244000.

- **Do you use a specific product or solution for electronic signatures?**

No.

- **If so, please can you confirm the name of the supplier from which this solution is purchased**

n/a

- **If so, please can you supply details of the contractual arrangements in place including date of award, details of any Framework used or link to the advertisement, contract value and duration.**

n/a

- **If so, please can you indicate the plans for future procurement of this product?**

n/a

- **If not, please can you indicate what evaluation of the requirement for email encryption has been undertaken?**

n/a

- **Please can you confirm the individual responsible for managing your e-signature solution contract or wider cyber security and provide their contact details and role title?**

n/a

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Tabitha Gardner
Chief Finance Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111