



# Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department  
Suite 9  
Buckingham Row  
Brick Kiln Lane  
Wigan  
WN1 1XX

Email: [foi@wwl.nhs.uk](mailto:foi@wwl.nhs.uk)  
Web: [www.wwl.nhs.uk](http://www.wwl.nhs.uk)

Ref: FOI/2023/9233

Date Received: 20<sup>th</sup> September 2023

Response Due: 18<sup>th</sup> October 2023

Date: 12<sup>th</sup> October 2023

Dear Sir/Madam

You asked:

**The subject of my request is outsourced radiology reporting via 'teleradiology' companies of CTs, X-rays, MRIs, PET-CT and any other diagnostic scans.**

**Q1. So far in 2023 have you outsourced any scans to teleradiology providers for reporting? If so, which providers?**

Medica  
4Ways  
Vital  
InHealth

**Q2. Which company would you consider (by volume of scans or frequency used) your emergency/out of hours reporting provider(s)? (If more than one company, please outline the nature of how both companies are used (i.e., different hospitals, weekends and weekdays, different types of scans)).**

Medica

**Q3. By the same measure as Q2, which would you consider your primary/main elective/non-emergency reporting provider(s)?**

Medica

**Q4. For any providers not listed in Q's 2 and 3, please could you briefly describe what you utilise this provider for?**

Elective reporting and small volumes of acute reporting.

**Q5. Please could you provide the contract end dates for any contracts you hold with the providers listed in the answers to the above questions?**

Medica Dec 24  
4Ways Jan 24  
Vital Sep 23  
InHealth Feb 24

**(If the contract is rolling or does not have a fixed end date, please could you confirm the notice period/terms of terminating the contract?)**

All contracts have a 3-month notice period.

**Q6. Are the Trust currently in an open tender exercise for any radiology reporting contracts/services? If so, what services are being reviewed (emergency/out of hours and/or elective/non-emergency)?**

No

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Tabitha Gardner  
Chief Finance Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

Helpline number: 0303 123 111