



Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department
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Ref: FOI/2023/9251

Date Received: 27th September 2023

Response Due: 25th October 2023

Date: 24th October 2023

Dear Sir/Madam

You asked:

Q1. Does your organisation have a panel or a 'hoarding panel', which focuses on supporting adults who hoard in their home?

Self-neglect of which hoarding can be a behaviour and is referenced within the safeguarding adult policy. It is also reflected in the new WSAB safeguarding adults' procedure, which informs WWL practice and training and is reflected in the above policy. Hoarding as a specific will form part of the new update in the policy based on joint working with WSAB.

WSAB whom WWL safeguarding service sit on the subgroups and co-chair the organisational WSAB panel – WSAB now have hoarding as a specific training package in which all WWL can access.

Q2 . If yes, please can you provide me with a copy of the policy/guidance/standard operating procedure/terms of reference that informs the remit of the panel?

Please see the attached.

Q3. Is there policy or guidance in the organisation to support staff, working with or encounter people who self-neglect?

Yes.

Q4. If yes, please can you provide me with a copy?

Please see the attached.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Rabina Tindale
Chief Nurse & DIPC

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111