



# Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9

Buckingham Row

Brick Kiln Lane

Wigan

WN1 1XX

Email: [foi@wwl.nhs.uk](mailto:foi@wwl.nhs.uk)

Web: [www.wwl.nhs.uk](http://www.wwl.nhs.uk)

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Date Received: 25<sup>th</sup> August 2023

Response Due: 25<sup>th</sup> September 2023

Date: 21<sup>st</sup> September 2023

Dear Sir/Madam

You asked:

**Please can you tell us what system or systems you are using for the following:**

- 1. eRota / rostering of all clinical staff of all types (Doctors, Nurses, and other Allied Health Professionals)**

Allocate (Erostering system)

- 2. Patient Administration System (PAS)**

Dedalus Patient Centre

- 3. Electronic Patient Record (EPR)**

Altera Sunrise Clinical Manager

- 4. Booking outpatient clinic rooms and operating theatres**

Intouch for health Room and Resource Manager for clinic rooms

Ormis for theatres

- 5. Booking patients onto lists**

Patient Centre (PAS) is the main booking system for Acute care and TPP SystemOne for community care.

**6. Waiting time information for elective / planned care, A&E, and cancer (this should include the patients NHS number)**

Elective/Scheduled Care - PAS mainly as well as a few Diagnostic Systems for DM01 Reporting (CRIS, PRISM, Auditbase)

A&E - Altera Sunrise Clinical Manager

Cancer - Somerset Cancer Registry

**7. HR system**

ESR (national system for staff records), Traineasy (for learning and training records), NHSP (for bank and agency nursing), TempRE (for bank and agency medics), Allocate (eJob planning system), IJES (for job evaluation and matching) and TRAC (Recruitment System)

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Malcolm Gandy  
Chief Information Officer

**PLEASE NOTE:**

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wroughton, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

Helpline number: 0303 123 111