



Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department
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Ref: FOI/2023/9181

Date Received: 31st August 2023

Response Due: 28th September 2023

Date: 21st September 2023

Dear Sir/Madam

You asked:

Process Robotic Automation is a productivity tool that can mimic, emulate and automate repetitive, high -volume, labour intensive processes including data entry, data extraction and assigning data to/from different applications.

1. Does your trust currently used RPA (Robotic Process Automation)

Yes.

2. Which departments within your trust currently use RPA (Robotic Process Automation)

Health Care Ops for eReferral integration due to go live this year.

3. Who supplies your licensing for Robotic Process Automation

Blue Prism

4. How many bots have your purchased and over what period?

5 robots over 5 years.

5. Who provides the professional development? is this in house or an external provider and if so, who?

Initially Royal Free Hospital. The trust is also bringing development inhouse.

6. What is your total yearly budget spend on RPA in FYE 21/22

£500,000 for initial purchase for 5 years

7. What is your predicted spend on RPA for FYE 22/23

£22,000 predicted for additional consultancy services.

8. Which departments have been identified for RPA projects

Health Care Ops, Human Resources, Data and Analysts Assurance.

9. Is the trust intending to expand the use of RPA

Yes, although it is in the early stages of deployment.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Malcolm Gandy
Chief Information Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111